Mercy Mall of VA

Year in Review 2022





2022 was a year of restoration and beautification for Mercy Mall! We were blessed with a building renovation by HHHunt Homes and a "Little Library" and garden bench area on the front lawn by American Heritage Girls, as well as new building signage. The lobby is hopping with clients again and we are grateful for all the new and amazing volunteers!!





Check out our Commercials on Fox Richmond - Mr Fix It!

Galatians 6:9 "And let us not grow weary of doing good, for in due season we will reap, if we do not give up."



2,300 + Families Served

The effects of a pandemic and now a recession overburdens those trying to achieve stability and provide for their families. Our improved appointment system better addresses the critical needs of our clients and extends better use of donated goods. Our client care team does a phenomenal job taking care of our clients.



16,000+ Volunteer Hours

Our volunteer management site has launched and we are now able to better serve the current and prospective volunteers. We have about 80 volunteers who serve on a regular basis including our "On the Move" truck Crew who utilize "Annie" for transporting donations. We would love to see your smiling face!



110 Host-a-Drives

Our Host-a-Drive program for collecting donations is a great way for groups to serve together and make an impact on gathering the most critical items needed by our clients. Our new volunteer coordinator now provides Host-a-Drive kits complete with posters and standalone collection bags.

Mercy Mall is Social and we'd love to connect with you.

Request to join our private Facebook Group: Friends of Mercy Mall VA





Program Impact



Personal Shopping 8,050 People Served

Our new and improved client rooms are bright and beautiful thanks to HHHunt Homes for their selfless services. We now have a built-in beverage station, access to a 4th room with added doors, beautiful flooring, bright lights, and new paint and shelving. We know our clients feel even more loved!!



Cases of Hope 373 Suitcases Provided

This was a BIG year for our prison ministry as we responded to fulfill hundreds of requests for released inmates who were eligible for early release this past summer. We are currently providing a packed suitcase and carry-on of essentials to four local correctional facilities.



Back to School 220 Students Served

This year, we had the honor and privilege, to use Annie, our box truck, to partner with the underserved area of Petersburg as well as providing small appliances to those families identified as "homeless" and living in extended stay motels in Henrico.



WeCare 22 Directly Impacted

WeCare encompasses anything we do above and beyond our normal processes and includes 2 projects. Project PRAISE provides a little extra support and encouragement on the journey to stability. Room for Change provides a much needed room redo after a child has been sexually assaulted in their room.



Christmas 208+ Families Served

Our Christmas program consists of Adopt-a-Family and our annual Elf (Every Last Family) Shop. Sponsor groups "adopt" referred families and provide a wide range of essentials. Our Elf (Every Last Family) Shop provides a way for last minute families to choose gifts for their kids.



On the Move 6 Distribution Events

Annie, our box truck, is BUSY! She assisted with 6 neighborhood collection drives and is out on the roads picking up donations from Walmart, Kid-to-Kid and Uptown Cheapskate twice a week. If you see her out on the roads, be sure to honk and wave!!

Get Connected!



Find out more



Partner with us



Stay in the Loop